



A practical application based on practical experience

RentWise is the ideal software for car rental companies. That is why more than 600 car rental firms in the Netherlands are already using it. RentWise gives car rental firms a complete view of all transaction data with as few operations as possible: ideal for car rental firms with one or more branches organised centrally or locally. The modular structure of the package ensures plenty of scalability.

All CarWise ICT trade and product names referred to are registered brands in Benelux.



CarWise ICT's products stand out from the crowd because of their scalability, flexibility, stability, ease of use and clearly designed interfaces. They meet all the automation needs of car leasing and rental firms when combined with Microsoft Office, with which all our products are extensively integrated.

No major investments

It does not matter how big or small your company or vehicle fleet is. RentWise can be used by any company. As a user you lease our software, so you can fully automate your operations without having to make any major investments. The price you pay depends on the number of cars you have. This licensing structure also enables CarWise ICT to keep on developing and improving RentWise. So our customers can be sure that the software they are using is always up to date.

Ready for the future

RentWise was developed in a graphic Windows environment. So it not only features an extremely user-friendly graphic planner board, it also provides a sound technical foundation for electronic data exchanges that need to do so much more than simply importing and exporting files.

Integration

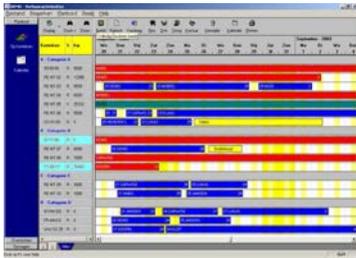
The more people in your business who can work with the same software, the more efficient your business will be. But if you need to use other specialist software besides, RentWise gives you the option to integrate with a large number of different packages.

Users

RentWise is used by more than 600 car rental firms in the Netherlands and Belgium. It is the solution of choice of a number of branded dealer rental organisations, brand-independent franchising organisations, as well as fully independent car and truck rental firms.



Because a car rental business revolves around maximum utilisation based on planning and reservations, the structure of the package focuses on this. The graphic planner board keeps you up to speed at all times. A simple click of the mouse is all you need to change and shift the schedule.



Planning and transacting

The sales are made at the rental counter. So the graphic planner board is the beating heart of RentWise. On the planner board you can see all reservations and agreements at a glance. For an even clearer overview, the planner board can be divided up with tabs and by branch.

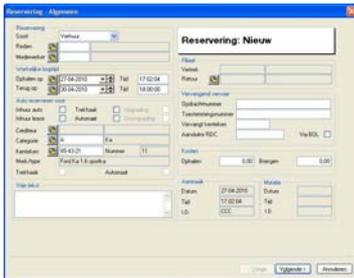
All the transactions at the rental counter from reservations to settlement of the bill can be processed quickly and easily. You can define what functions each of your users can or cannot use, or whether they can give discounts and if so, how much.

Because it is so user-friendly and complete, RentWise helps make the workflow at the counter highly efficient and reduces the risk of errors.

Master files

In RentWise rates can be managed in great detail or very concisely. You can enter rental terms in the price lists in advance for each car category and by unit (e.g. day, week or month). You can create a price list for each rate type so that you can maintain separate price lists for alternative vehicles or for a specific customer. Rates are easy to export and import.

Once you have entered all the rates, RentWise will always suggest the right price. If not all the rates have been entered in full, the price can be entered or amended at reservation or agreement level.



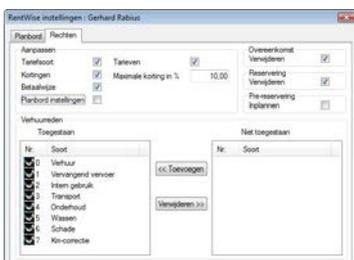
Reservations

RentWise allows you to make reservations by category and/or by registration number.

Reservations can largely be prepared up front, so it only takes a few seconds to draw up an agreement. The rates are entered automatically from the rate tables. Deposits can also be entered.

Agreements

Agreements can either be created from a reservation or entered directly. You are guided through the information in an easy-to-understand way, so you can draw up an agreement quickly and error-free. All the information is entered straight into the planner, so you will have a clear and complete picture of your overall planning at any time. Information such as order numbers, authorisation numbers and replacement registration numbers can also be recorded.



End an agreement with car absent

To end an agreement with the car absent, all you need to do is enter the date and time the car is returned. A confirmation email can be sent automatically to the customer if necessary. This is the case if the car is picked up from the customer and the mileage and damage situation cannot be checked immediately, which would be the case if the car had been returned to the branch.

End an agreement with car returned to branch

To end an agreement when the car is returned to the branch, the date and time, mileage and any new damage to the car is recorded against the car. The car is then ready for use in a new agreement.

You can specify what data each user is permitted to change, e.g. whether they are authorised to give discounts, and if so, how much.



RentWise features extensive integration with the WinCar and EVA DMS systems and the PlanIT planner system.

This enables reservations to be made in RentWise from these systems, and a debtor can be retrieved from the DMS system from RentWise.

If you are using a package for which no integration is provided, you will still be able to import debtors into RentWise, including movements and new debtors.

Billing

The bill can be issued immediately the car is returned. The process for ending an agreement when the car is returned to the branch can then be skipped. Excesses can be offset against the deposits straight away. The bill is then posted to accounts receivable or entered as paid in cash, depending on the payment method.

When billing an agreement you can also use the "Split billing" function. This enables you to bill amounts from one agreement to different debtors.

All bills created in LeaseWise, RentWise and AccountWise are also produced straight away as PDF files and can include your company letterhead if desired. You can specify whether to print bills or send them electronically to the debtor via a platform such as Anachron.

If you use Anachron, an xml file will be sent with each bill which the recipient can import if desired.

Management information

To be able to review your rental activities, you need to have clear and unambiguous information at your fingertips. RentWise provides a wide range of detailed reports that are easy to print off or import into Excel.



Statistics

In Statistics you can retrieve bookings by registration number, category or another split, and you can do so for a specific period or by posting dates. RentWise contains the following statistics as standard: By agreement, Category, Branch, Registration number, Component, Customer, Driver, Make, Column and Cost code. This also allows you to differentiate between your own or rented vehicles.

Utilisation

The utilisation report provides information on the utilisation of your fleet within any period you specify. The utilisation report shows the number of days your vehicle is available for renting during that period and the number of days it is actually rented. These numbers are expressed as a percentage of the total number of days available for renting and the total number of available days. It gives the total by category and can also show the total by branch.

Beschrijving	Afgekoofd	Liggen	Totaal
Totaal aantal beschikbare dagen volgens contract	11	11	11,00
Totaal aantal dagen waar beschikbare	11	11	11,00
Totaal aantal dagen volgens contract	11	11	11,00
Totaal aantal verhuur dagen	10,618	2,894	13,512
Totaal aantal verhuur dagen	2,116	30	2,146
Totaal aantal verhuur dagen	5,492	1	5,493
Totaal aantal verhuur dagen	3,002	88,75	91,75
Totaal aantal verhuur dagen	402,668	1	402,669
Totaal aantal verhuur dagen	302,400	88,438	390,838
Totaal aantal verhuur dagen	146,716	2,147	148,863
Totaal aantal verhuur dagen	8	30	38
Totaal aantal verhuur dagen	20,408	1	21,409
Totaal aantal verhuur dagen	10	14	24
Totaal aantal verhuur dagen	1	88,438	89,439
Totaal aantal verhuur dagen	300,192	88,438	388,630
Totaal aantal verhuur dagen	100,000	8,147	108,147
Totaal aantal verhuur dagen	8,147	22,842	30,989
Totaal aantal verhuur dagen	8,147	1,286	9,433
Totaal aantal verhuur dagen	10,706	8,147	18,853
Totaal aantal verhuur dagen	87	88,438	175,138

Vehicle fleet key indicators

In this report you can call up the usage you have achieved and compare it with the rental income as per the agreements, split into settled and ongoing agreements.



RentWise is fully modular, so it is ideal for rental companies with as little as 5 to as many as 5,000 vehicles. Its modular structure means that it can grow in line with the automation needs of your organisation, and we can disable functionalities that are not relevant to you.

Hire-in

If you hire in vehicles, this can cause a fair amount of confusion in your records. In this module the vehicle database consists exclusively of registration numbers and cars in your own fleet. Hired-in vehicles are omitted from the utilisation statistics, and hired-in vehicles not subject to a current agreement are not shown on the planner board. In combination with the management module, reservations for hired-in cars can be made in advance.

Part invoices and instalment invoices

This module enables you to issue regular bills for ongoing agreements without having to close them. Part invoices are settled with the final account. This option is mainly used to bill a fixed monthly amount for a short lease, but it can also be used to bill actual days in between. It also incorporates a calendar in which you can define whether a particular day is billable or not. So weekends and public holidays can be excluded from the bill, for example.

Customers with multiple ongoing agreements can have all instalments included on one bill if they wish.

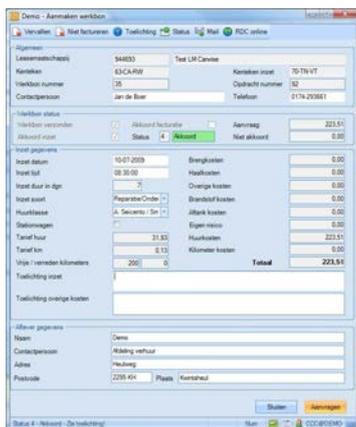
Summary invoices

This option enables you to initially print all final accounts for a customer as a pro-forma invoice. These final accounts are summarised on one bill per debtor and billed at regular intervals such as once a month.

Customers who want to receive their invoices straight away can do so, of course.

“Car rental firms affiliated with BOVAG use a national alert system called ELENA. This system enables them to inform each other about customers who have previously breached a rental agreement or have outstanding traffic fines.”

Source: www.bovag.nl



ELENA

The Elena module gives you direct control of Bovag’s Vehicle Alert System (Auto Waarschuwing Systeem - AWS). This can be activated automatically when you make a reservation or draw up an agreement, depending on the setting chosen. Both the renter and the driver are checked. The screen clearly shows the names of the people registered in the system and the reason why they are registered.

Customer terms and conditions

Do you have different pricing arrangements with different customers? Not a problem! Simply enter the arrangements for each customer, and when the system calculates the rate the correct price will be shown and automatically entered in the agreement or reservation. Enabling staff who are not aware of pricing arrangements or who do not have the authorisation to change prices to rent out vehicles without any problems.

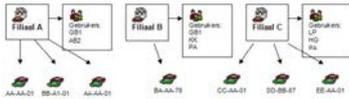
ROB-EF

Electronic billing to leasing companies via ROB-Net (ROB-EF) is now widely accepted in the Dutch automotive sector. A large number of leasing companies and suppliers are already affiliated to it. ROB-EF’s success is down to the great benefits it can bring leasing companies in particular, but also suppliers that have linked their system - such as RentWise, for example - to it. RentWise sends the bill to ROB-net electronically.

ROB-BOL

BOL stands for “BackOffice Leveranciers” (BackOffice Suppliers) and is the link between ROB-Net and RentWise for the authorisation process. In addition to digital billing, authorisation for repairs and maintenance also takes place via ROB-Net.





Automated cost sharing

If your returns are split by branch and the cars in the fleet are rotated, the cost price of the fleet has to be shared correctly between the branches. This is a particularly labour-intensive process. As long as a car is in use, it is clear where its fixed costs need to be allocated: the branch where the sale is made. But when a car is not being used, how do you apportion the costs? This depends where the car was last used or where it is available now. On this basis, RentWise can redistribute the fixed costs in RentWise Management. This redistribution can not only be retrieved but also posted to the right cost centres or cost units.

Multi-branch

The Multi-branch module enables you to enjoy the economies of scale of a centralised organisation and administration without your branches being faced with the inflexibility and unwieldiness of a large system.

Every branch gets its own planner board. Each branch can configure their individual employees' access rights to the planner board for renting and billing. So branch employees are not confronted needlessly with the size of the organisation.

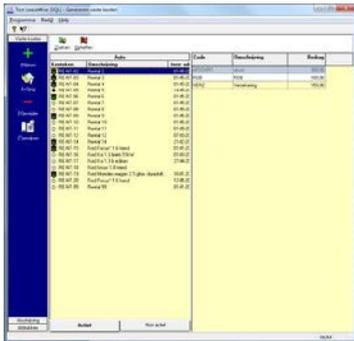
The key feature is the option to operate from the individual planner boards at branch level or from one central planner board for all branches. Employees can also work from a composite group of branches or planner boards that form one region.

The following can either be used centrally or locally by branch:

- The fleet
- Invoice number series
- Cash and pin payment book(s), including own cash statement
- Cost centres and/or cost units
- Instalment invoicing
- ROB-Net link(s)

With the extensive setup options you can create the right setup for every situation.

When cars are taken from branch A to branch B, these trips are also registered. So you can see clearly when the car was taken, who took it and what its mileage was. Naturally you can also see how much each branch contributes to the sale. Whether the sale is allocated to the branch that used the car or to the branch that took the car in depends on your setup.



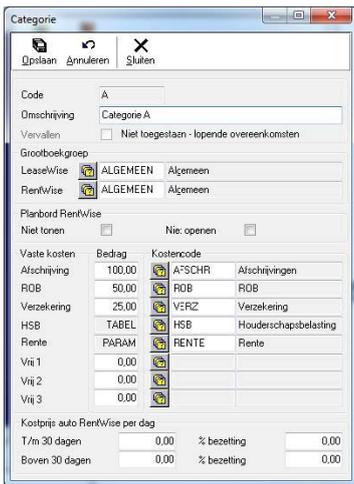
Management

The fleet costs are posted in this module. We have used the experience we have gained with LeaseWise to deliver efficient, comprehensive cost control in RentWise too. Costs posted to a car are also posted in a journal entry for the financial reports.

Calculating fixed costs

A distinction is made between fixed and variable costs. You decide which costs are posted as variable and which as fixed. Fixed costs are posted monthly. Variable costs are imported or posted to a cost code via the bill.

You can specify in advance what fixed costs you want to use for each car category and how they are to be calculated.



Holder's tax (HT)

When the HT costs are imported, the system not only posts the cost of the HT, but also immediately checks that the monthly HT amount in the lease matches the costs. Any disparities can be processed immediately in the lease. If the HT table is increased, the lease rate can also be increased without an HT invoice.

Maintenance and repairs

Once the car has been used you will receive requests for maintenance and repairs. A report can be created and authorisation given when a request is received, but the report can also be created or changed when the bill is posted. All reports are recorded along with the maintenance history for each maintenance code.



At CarWise, efficiency is our number one priority. The ability to post fixed costs automatically for each car is an outstanding example of this. Another example is the wide range of external links to various petrol card companies, insurance companies, lenders, body repair shops, financial software packages, the Dutch Tax and Customs Administration, CJIB, ROB-net and Anachron. CarWise ICT is always open to cooperation. That is why we will continue to develop new links if we can show that they will help us improve our products. The introduction of our new .NET development environment is proving to be a major boost in this area.

Insurance

Insurance policies can be created in RentWise. The transactions for the insurance companies are sent electronically by email or FTP, depending on the insurance company. A default setting can be set in advance specifying how the cars are to be insured. Exceptions can of course be made for specific debtors. If the insurance company sends a file along with the renewal note, this can be imported into RentWise.

Fines

This module enables fines imposed by the Central Fines Collection Agency (CJIB), or a leasing company that supports the same format, to be processed digitally. Both the file and the PDF can be imported. The module even checks for the corresponding agreement and will pass on the fine or charge it on, depending on the arrangements you have made with the debtor. If you want to lodge an objection with the CVOM, the central processing department of the Dutch Public Prosecution Service, on the basis of the rental agreement, this can be done digitally.

Damage

All damage reports are managed in the Damage module. The damage report is the key element in handling claims with repair shops, insurance companies, renters and drivers. The damage process is fully automated from the report to conclusion of the claim. It also takes into account your firm's own vehicle damage insurance (provision for general risks).

Bills for windscreen damage can be delivered electronically by Carglass and Autotaalglas. These files can also be imported into the Damage module.

Finance module

The Finance module has been designed to manage asset-based finance. This can be done with or without selling the car to the finance company, so that off-balance-sheet structures can also be managed. The finance is entered and managed for each car.

The Finance module helps you keep tabs on your financing. You have an overview and insight into your financing, and you can determine your debt position on a monthly basis, split into short-term and long-term. You can also produce a report of residual financing compared with your book values.

Customer Relation Management (CRM) module

CarWise has created a CRM module to help you manage your business relationships and contacts efficiently. It is the point of access to the information in LeaseWise, RentWise and AccountWise from your business partner's point of view. This module also has the added benefit of providing one integrated system for all activities.

You can record and manage call reports, telephone contacts, memos and properties.

These properties can also be used in our other software solutions. You can use them to generate selection files for mailings to your customers and business partners, for example.



CARWISE ICT

HIGH PERFORMANCE
AUTOMOTIVE SOLUTIONS

SCANWISE

Rental companies generate a huge amount of documentation throughout the rental process. You only have to think about all the bills, vehicle return forms, copies of passports, car schemes, fines and damage reports. Each individual document has to be saved and archived and must be immediately accessible when needed. So a bill being posted from the records is automatically visible on the second monitor while it is being posted.

ScanWise helps you manage and archive the document flow in your organisation and keep it accessible without the need to make major investments. All you will need is a TWAIN scanner (preferably networked) and ScanWise.

I-WISE

Information provision is becoming more and more important. And the internet is playing an ever increasing role in this. Like other companies, rental firms are adapting their service provision accordingly. In addition, the internet is a much quicker and more efficient way of communicating with your customer.

But it can be a complicated and costly task to set up your own infrastructure. That is why we have developed an internet module which enables you to inform your customers online about the status of the services they have purchased from you - at a very low cost. This module also ensures that you are always properly connected to your Back Office system.



ACCOUNT WISE

The integration of AccountWise, LeaseWise and RentWise is unique. These are not linked packages but parts of the same software solution.

One debtors' file, one creditors' file, and no transfers. When you post all your data in AccountWise you have the full benefit of its integration with LeaseWise and RentWise. So you avoid duplication, and the relevant information from AccountWise is also available in LeaseWise and RentWise.

Financial administration

CarWise started developing financial solutions as long ago as 1968, and AccountWise is its financial solution for car leasing and car rental firms. The fact that it is fully integrated with LeaseWise and RentWise gives our total solution a whole new dimension.

The functionality of AccountWise is fully tailored towards the needs of leasing and car rental firms using LeaseWise and RentWise. User-friendliness is the key feature of this package, and this translates into clearly designed screens and links to applications like Microsoft Excel and Microsoft Word.

Bill Registration

The Bill Registration module enables you to register all types of bills in advance. It makes no difference whether the bill is to be posted by ledger, by regzor by a combination of the two. For each type of bill you can specify who will post it, whether it first has to be approved or who is authorised to post or approve it. With Bill Registration you always have a complete picture of the bills that have not yet been posted.

In combination with ScanWise, the scanned bill can be directly linked to a creditor, for example. If present, this scanned bill is automatically displayed if it has been posted or approved.



External financial system

AccountWise, and therefore also LeaseWise and RentWise, can be linked to a number of other external financial administration programs. Links are available for: Exact software, Unit 4 / Multivers, ADP EVA (DMS), ADP Autoline(DMS), DBS Finance (DMS), OEC (DMS) MegaCar(DMS), Darts(DMS), Fis2000, Carlo en Navision.

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